

SALES OF GOODS TERMS

These terms relate to items supplied to you through the Company Site and should be read in conjunction with the General Terms and Conditions which shall also apply.

1. PRICES

Your order is an offer to buy from us. There will be no contract of any kind between you and us unless and until we actually dispatch the goods to you. At any period up until then, we may decline to supply the goods to you without giving any reason. At the moment that the goods are dispatched, a contract will be made between you and us, and you will be charged for the goods.

The prices payable for the items that you order are clearly set out on the Company Site. If, by mistake, we have under-priced an item, we will not be liable to supply that item to you at the stated price provided that we notify you before we dispatch the item concerned.

All prices are expressed exclusive of any State taxes

Your credit (debit card details will be encrypted to minimize the possibility of unauthorized access or disclosure. Authority for payment must be given at the time of placing your order. The cost of your shopping includes a 2.50 transaction fee that is payable to [details of payee].

2. AVAILABILITY

If for any reason beyond our reasonable control, we are unable to supply a particular item, we will not be liable to you except to ensure that you are not charged for the item.

3. NO COMMERCIAL USE

The online store is available for non-commercial personal use only. The Company reserves the right to refuse orders from businesses or that we consider are for commercial or other non-personal use.

4. DELIVERY

Delivery will be made to the address specified by you in the completed order form.

We will deliver your order to the main entrance of the delivery address.

Delivery times will be agreed with you at the time of placing your order. All goods must be signed for on delivery by an adult aged 18 years or over. Whilst we make every effort to deliver all your goods in the agreed time, we will not be liable if we fail to do so in part or full due to circumstances beyond our control.

5. RETURN OF ITEMS

We hope you will be happy with your purchase. However, should you feel it necessary to return an item, other than earrings, you may cancel the contract for purchase by contacting returns@aheni.com for instructions on the returns and refunds within seven working days of delivery of the items to you. You should then return the relevant item to us in secure packaging to our return address

You will be responsible for the cost of returning any item to us unless the item is defective or we have delivered the item to you in error. The item should be returned to us in its original

condition. If we do not receive the item back from you we may arrange for collection of the item from you at your cost.

When we receive notice of cancellation of your contract for any item, we will refund the price paid by you for any item. Please note it takes about 3-7 business days for this refund transaction to be recorded by your financial institution.

6. CANCELLATION AND CHARGE PRIOR TO DELIVERY

You can cancel or change any of any of your current orders prior to dispatch by and contacting info@aheni.com